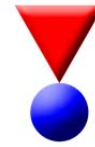


Probe Software

Software for MicroAnalysis

Probe Software, Inc.
885 Crest Drive
Eugene, OR 97405 USA
(541) 343-3400
sales@probesoftware.com
www.probesoftware.com



Technical Support Option

Technical Support Option:

Probe Software is pleased to offer a Technical Support Option program for all Probe Software customers provided by internationally recognized experts in microanalysis.

High Quality Support and Advice:

This program provides direct access to our experienced specialists who will leverage your investment in Probe Software products. This email and phone support service is available for a nominal annual fee to analytical laboratory managers and instrument operators who use our Probe for EPMA and/or Probe Image electron microprobe software systems. With this technical support option program, our experts will become your experts, to help you solve your difficult sample characterization problems:

Paul Carpenter, carpenter@probesoftware.com, (314) 602-9697
John Donovan, donovan@probesoftware.com, (541) 343-3400
Gareth Seward, seward@probesoftware.com, (805) 708-8480
Karsten Goemann, goemann@probesoftware.com, +61 407-101-990, (Australia)
Anette von der Handt, vonderhandt@probesoftware.com, (612) 222-6711
Owen Neill, neill@probesoftware.com, (207) 653-6331

Our microprobe specialists can provide support, technical advice, and analytical expertise for:

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2. Instrument specific methods and techniques.
3. Analytical parameters and sample specific suggestions and advice.
4. Instrument calibration and performance characterization procedures.
5. Quality control monitoring and improved sample throughput efficiency.
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Please contact Barbara Donovan barbara@probesoftware.com, (541) 343-3400 for more information.

Optional On-Site Training:

For your convenience, on-site customized training for your technical staff and scientists in advanced electron probe microanalysis on your instrument can be arranged for US, Canadian, European and other sites. Please contact Probe Software directly for details.

John Donovan
President, Probe Software, Inc.